



NOTICE  
OF  
MEETING

**ADULTS, CHILDREN AND HEALTH  
OVERVIEW AND SCRUTINY PANEL**

will meet on

**THURSDAY, 19TH SEPTEMBER, 2019**

**At 6.30 pm**

in the

**COUNCIL CHAMBER - TOWN HALL**

TO: MEMBERS OF THE ADULTS, CHILDREN AND HEALTH OVERVIEW AND SCRUTINY PANEL

COUNCILLORS SIMON BOND, CAROLE DA COSTA, MAUREEN HUNT,  
JULIAN SHARPE (CHAIRMAN) AND JOHN STORY (VICE-CHAIRMAN)

CATHERINE HOBBS (PORTSMOUTH DIOCESE REPRESENTATIVE), MARK JERVIS  
(ACADEMY GOVERNOR REPRESENTATIVE), DEREK MOSS (PRIMARY SCHOOLS  
REPRESENTATIVE) AND TONY WILSON (OXFORD DIOCESE REPRESENTATIVE)

Karen Shepherd – Service Lead - Governance - Issued: September 11<sup>th</sup> 2019

Members of the Press and Public are welcome to attend Part I of this meeting. The agenda is available on the Council's web site at [www.rbwm.gov.uk](http://www.rbwm.gov.uk) or contact the Panel Administrator **Andy Carswell 01628 796319**

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## AGENDA

### PART I

<u>ITEM</u>	<u>SUBJECT</u>	<u>PAGE NO</u>
1.	<u>APOLOGIES FOR ABSENCE</u>  To receive any apologies for absence.	-
2.	<u>DECLARATIONS OF INTEREST</u>  To receive any declarations of interest.	5 - 6
3.	<u>MINUTES OF PREVIOUS MEETING</u>  To approve the minutes of the meeting held on June 20 <sup>th</sup> 2019.	7 - 10
4.	<u>HEATHERWOOD HOSPITAL UPDATE</u>  To receive an update from Janet King, Director of HR and Corporate Services and Deputy CEO at Frimley Health NHS Foundation Trust.	11 - 12
5.	<u>PROVISION OF HOME CARE SERVICES</u>  To receive a presentation from Lynne Lidster, Head of Commissioning – Adults and Children, and Kieran Rabbitt from The Leading Care Company.	13 - 14
6.	<u>QUARTER 1 PERFORMANCE UPDATE REPORT</u>  To consider the contents of the report.	15 - 40
7.	<u>ANNUAL COMPLAINTS AND COMPLIMENTS REPORT</u>  To note the contents of the report.	41 - 88
8.	<u>ANNUAL REPORT ON COMMISSIONED SERVICES</u>  To consider the contents of the report.	89 - 136
9.	<u>JOINING UP OPPORTUNITIES FOR YOUNG ADULTS, EDUCATION, NEET AND APPRENTICESHIPS</u>  To receive an update.	137 - 138
10.	<u>WORK PROGRAMME</u>  To review the ongoing work programme.	139 - 140
11.	<u>DATES OF FUTURE MEETINGS</u>  To note the dates of future meetings  January 29 <sup>th</sup> 2020	-

April 23<sup>rd</sup> 2020

Both at 6.30pm in the Town Hall Council Chamber.